



Job Posting

Customer Care Specialist

Beyond Vision BSC

Scott Air Force Base

Although some progress has been made, the underemployment of Americans with disabilities continues to be a problem even in this day and age. Beyond Vision is creating employment and opportunity for people who are blind or visually impaired through our manufacturing plant, our Customer Care Center, and our Base Service Centers on government facilities nationwide. We are seeking an outgoing, care-oriented representative to serve the in-store and online shoppers of our BSC at Scott Air Force Base in Southern IL. This person will assist with all aspects of customer service, research and provide quotes, perform cashier and stock duties, and process incoming and outgoing shipments.

We Require:

- Customer service experience in a retail environment. A track record of providing service that exceeds customer expectations.
- Experience working with a computer-based cash register.
- Detail-oriented with the ability to research and create quotes, review orders, and enter information at the highest level of accuracy.
- Excellent interpersonal and communication skills.
- Basic computer skills working with e-mail and an ERP system.
- A commitment to furthering our mission of increased employment and opportunity for people who are blind or visually impaired.

We offer:

- Competitive compensation and benefits package.
- A culture that values delighting our customers, constant improvement, and fun!
- Over all, the opportunity to help create jobs and upward mobility for people who are blind or visually impaired.

Send a resume, cover letter, and salary requirements to: hr@beyondvision.com

Learn more about Beyond Vision at www.beyondvision.com

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran or disability status.